



COVID Safe Plan for Excursions

Updated October 2020

Contact Tracing:

All adults accompanying the excursion will be required to 'check-in' and provide COVID contact tracing information via the QR code made available on arrival before entering the Sanctuary.

Individual students will not be required to check-in; however, it is the responsibility of the school or organisation that ensure that all necessary COVID contact tracing information is kept for each student visiting on the day and can be produced if requested by Queensland Health.

Discovery Sessions:

Touching of animals during Discovery Sessions will take place at the discretion of the Education Officer and on current approved Industry COVID Safe Plan recommendations at the time of the visit. If touching is to take place, students will be required to sanitise hands accordingly.

Kangaroo Feeding:

Kangaroo feeding is still able to take place, however teachers and chaperones are responsible for monitoring social distancing between students and guests at all times during this activity. Hands must also be sanitised or washed before and after feeding of kangaroos.

Lunch/Morning Tea:

Due to COVID requirements we have removed much of our seating at the central Sleepy Koala café area within the Sanctuary. This café is currently only open on the weekends with a limited menu and school lunch packs are not available at this time. The Riverside Café at the carpark/entrance to the Sanctuary is open and serves coffees and light snacks from 9:00am daily.

Groups are asked to bring their own food and have their lunch and morning tea at any of the numerous picnic tables throughout the Sanctuary, or at the remaining seating at the Koala Forest seating area. Picnic tables will be pointed out to Discovery Session groups on arrival.

There are also picnic tables at the "Cinema Lawn" area located just outside the front of the sanctuary next to the Riverside Café. If utilising this space School groups will be able to exit and re-enter the sanctuary.

Weather permitting, groups are also welcome to bring along picnic rugs and spread out for a picnic on the grass either within the Sanctuary (excluding the Kangaroo Reserve and Nature Kingdom, where we have free-roaming animals) or at the above-mentioned Cinema Lawn area.

Toilet and handwashing facilities are available at both picnic table areas.

Shows and Keeper Talks:

Due to COVID requirements, we are not currently running most Keeper Talks or Encounters. The Free Flight Raptor and Sheepdog Show are still running, however seating capacity is enforced and larger groups may not be able to attend to allow for our other visitors to view the shows. This will be at the discretion of the keepers and we appreciate your understanding.

Show Times (show length around 15 minutes):*

- 10:30am – Free Flight Raptor Show
- 11:00am – Sheepdog Show
- 12:30pm – Free Flight Raptor Show

If attending any of the shows please ensure that your group sits together to allow room for other guests. Social distancing markers on Raptor Show seating area do not apply to students who attend the same school.

*Please note – Show times are subject to change. Please check our website <https://koala.net/> for the most up to date schedule of shows.

Social Distancing:

- Teachers and chaperones are responsible for ensuring that social distancing measures are maintained between students and guests at all times. If an area has guests in it and social distancing of 1.5metres or 4m² cannot be maintained, please refrain from bringing groups to the area.
- Social distancing must also be maintained between students/teacher/chaperones and Lone Pine staff at all times. This includes during greeting of the school and during the Discovery Session (if not Self-Guided)

Hygiene:

- Teachers and chaperones are responsible for ensuring that proper hygiene measures are followed by students during their visit. This means regular and thorough washing and/or sanitising of hands throughout the day in line with government recommendations.
- Teachers and chaperones are responsible for ensuring that students are not touching surfaces unnecessarily or excessively. This includes exhibit viewing glass, hand rails, and doors. We understand that some level of touching is unavoidable and necessary, however efforts must be made to minimise this as much as is reasonably practicable.

Managing Sick Students and Staff:

- Schools are responsible for ensuring that staff, students, or chaperones who are displaying any symptoms of COVID-19 are not to attend the excursion.
- Lone Pine Koala Sanctuary reserves the right to refuse entry to any patron displaying symptoms of COVID-19.
- No staff, students or chaperones are to enter the sanctuary if they have been instructed to self-isolate for any reason, including:
 - Recent travel
 - Contact with a confirmed case
 - Awaiting test results for COVID-19

For questions please feel free to contact our Education Team on education@koala.net or call our offices on (07) 3378 1366.

Thank you for helping us to facilitate a safe and enjoyable visit!