



Lone Pine Koala Sanctuary Education
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EXCURSION RISK ASSESSMENT SAFETY NOTES

This document has been compiled to assist in the completion of risk assessments for typical school excursions to Lone Pine Koala Sanctuary.

To further assist in a thorough assessment you may also arrange a free inspection of the Sanctuary.

Questions?

Office hours are Monday to Friday, 8:00am to 4:00pm

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Jungle Carpet Python
Morelia spilota cheynei

Animals Part One: Contact with live animals

Lone Pine Koala Sanctuary offers all visitors the chance to come into contact with various wild animals (e.g. koalas, reptiles, kangaroos, wallabies, emus, raptors, dingoes, lorikeets) and farm animals (e.g. chicks, chickens, sheep, goats). While all care is taken to ensure this happens in the safest environment possible, scratches and bites are potential risks associated with this contact/handling.

Staff members required to handle animals have extensive, ongoing training and are considered competent and are aware of the risks associated with having these animals in close contact with students. Animals in the education team have also received extensive conditioning and are selected based on personality and suitability for public interaction. This means the animal must exhibit consistent, calm behaviour and not display adverse reactions or effects from exposure to large groups of people.

Hand washing facilities are available and education officers will remind students to wash their hands after touching animals and before eating.

Animals Part Two: Observing in exhibits

Exhibits have been designed to keep animals in. However, supervision is required to ensure students do not attempt to enter any animal exhibits. Similarly, belongings (e.g. hats, camera) and other material (e.g. sticks, rocks) must not be dropped/thrown into any exhibit. This should be discussed at school before the excursion.

Animals Part Three: Hand feeding the kangaroos

The animals in the Kangaroo Reserve (kangaroos, wallabies and emu) are free-ranging. See 'Animals Part One: Contact with live animals'. Please be advised that our kangaroos food contains the following; barley, canola meal, mill run (wheat flour by product), molasses, calcium carbonate, salt, mould inhibitor and may contain traces of soy. If any students have allergies to these products, gloves or an alternate food source can be provided. Prior to your visit, notify the bookings officer if you require an alternative.

Blue Cards

Lone Pine Koala Sanctuary Wildlife Education Officers hold current Blue Cards. For further information on Blue Cards, please call the Commission on 1800 113 611 or visit www.bluecard.qld.gov.au.

Bodies of water

There are two small ponds and a dam within the Sanctuary that are potentially accessible to the general public. The dam is surrounded by a fence, and walls or fencing surround the ponds but care must be taken when students are near these bodies of water.

Evacuation procedures

Lone Pine has evacuation procedures in place which all staff are trained and drilled in. Staff and visitors are alerted to an evacuation by the sounding of air horns. Staff will then commence the evacuation of the Sanctuary. The two assembly points are marked by yellow and black signs featuring a large tick and the words 'assembly point'. They are situated at the top of the Sanctuary near the staff car park and at the bottom of the Sanctuary in the Nature Kingdom.

Fire safety

See 'Evacuation procedures'. Additionally, fire extinguishers are located throughout the Sanctuary. All staff are trained in the use of fire extinguishers.

First aid

Lone Pine has a team of qualified first aiders on call to assist staff or visitors requiring first aid. Lone Pine has ten first aid kits situated around the Sanctuary. The map of Lone Pine illustrates the Entrance, Souvenir shop and Photography (the locations of the three main first aid areas). If a member of your group requires first aid, but are not near these areas, please alert the closest staff member and they will be able to direct you to the nearest first aid location or call for first aid via two-way radio.

All first aid procedures require an 'Incident Report Form' to be completed by the first aider administering treatment. If you would like a copy of this form to fulfil your own reporting requirements, please notify the first aider and they will arrange to have a copy made for you.

Food safety

Lone Pine's Food Safety Officer ensures all food outlets comply with Food Safety legislation. All food outlets are regularly audited by the Brisbane City Council.

Lost group members

If a student or chaperone become separated from your group, ask any member of staff to help (staff are recognisable by their khaki uniforms or blue retail polo shirt with Lone Pine logos). Staff

will send a Sanctuary wide two-way radio message to alert all staff of the missing person. Missing persons are reunited in general meeting spaces such as the General Store.

Special needs facilities

Lone Pine is equipped with a wheelchair accessible toilet as well as ramps and paths that can accommodate wheelchairs.

Surfaces

There is one steep slope within the Sanctuary grounds. Care should be taken on this slope and guests in wheelchairs may choose to seek an alternate path.

There are three sets of small steps within the Sanctuary, however alternative access is provided in each instance.

Surfaces may become slippery in wet weather. Indoor surfaces are signed with 'Slippery when wet' signs in wet weather and non-slip mats are laid at entry and exit points.

Not all path surfaces are even and guests should not run whilst in the Sanctuary.

Weather

We advise that guests bring adequate protection (such as sunscreen and hats and umbrellas/raincoats) to suit the weather forecast. We recommended that students bring water bottles regardless of the weather forecast. Water bottles may be replenished at hand-washing water stations (located at all three entry/exit points to the Kangaroo Reserve).

Sheltered areas are located throughout the Sanctuary and sheltered eating areas are available.